



MEMORANDUM

DATE: September 28, 2015
TO: Participating Providers
FROM: Network Management Services
RE: ICD-10-CM Implementation

Effective **October 1, 2015**, all providers will be required to use ICD-10-CM codes when billing for medical diagnoses and inpatient hospital procedures. Failing to use a valid ICD-10-CM code starting October 1st will prevent your claims from being accepted by the Health Plan. ICD-9 codes will no longer be accepted on claims (including electronic and paper) with dates of service *or* date of discharge on *or* after October 1st. Here are a few key reminders:

- A claim **cannot contain both** ICD-9-CM codes and ICD-10-CM codes
- For dates of service prior to October 1st, claims must be submitted with the appropriate ICD-9 diagnosis code
- For dates of service on or after October 1st, submit with the appropriate ICD-10-CM diagnosis code
- Preferred Care Partners will not crosswalk claims submitted with ICD-9 codes to ICD-10-CM codes. The following websites offer a free cross-walk tool that can be used by your practice prior to submitting a claim:
 - <https://www.aapc.com/icd-10/codes/>
 - <https://icd10codelookup.smartbaselink.com/>
- For more information on ICD-10 and the mandatory requirements, please visit the following website:
 - <https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNMattersArticles/downloads/SE1408.pdf>
- A claim received with ICD-9-CM codes post October 1st will be rejected and you will be required to re-submit with the appropriate ICD-10-CM Code
- Providers are reminded to continuously check their claim acceptance/rejection reports to become aware of any issues that may be preventing a claim from being successfully transmitted to the Plan
- Authorizations must be requested with correct ICD-10 codes
- Failing to submit claims correctly and timely may impact your practice (i.e. turnaround time on receiving payment, Stars and HEDIS reporting, risk adjustment, etc.).

Along with this communication, we have included a FAQ for you. If you have any other questions, you may contact our Network Services Department (877) 670-8432 or email us at pcpnms-inhouse@uhcsouthflorida.com.

Sincerely,
Network Management Services