



Dear Valued Partner:

At UnitedHealthcare South Florida, we recognize that our physician partners are powerful contributors to enhancing the health and health care experience of the people we serve. Just five years ago, we came together as a combined organization with the mission to realize our full potential in South Florida's Medicare landscape. We set the foundation to serve as one entity, uniting two of the local market leading brands with national expertise. Thanks to your commitment to our partnership, we have built on ascending as a better organization, stronger together and able to do more and be more.

Every day, we take great pride in serving as the trusted, comprehensive partner for Medicare beneficiaries and their physicians in South Florida. More than 133,000 Medicare beneficiaries across Miami-Dade, Broward and Palm Beach counties have chosen one of our plans to meet their health care needs. Combining our local and national strengths has brought a greater portfolio of benefits, network choices, value and quality to your patients. Collectively, our growth and stability has elevated us to be:

- The fastest growing Medicare company across all three South Florida counties since 2013, with an overall growth of 49%
- #1 in market share in Miami-Dade County
- Currently serving 1 out of every 5 Medicare Advantage beneficiaries in South Florida

We are part of a leading enterprise, UnitedHealth Group, ranking 6th on *Fortune* magazine's list of the 500 largest U.S. corporations. On a local level, we have the support from an innovative culture working every day to further modernize and improve the health care process, align capabilities and elevate quality. Achieving quality is a never-ending process, and we must continue to make it a priority in how we operate. It is critical to drive better value, better services, and better results for your patients. Our team of more than 700 local employees is available to serve you and your patients. As the Medicare Advantage landscape continues to gear toward high-quality and better health outcomes, we strive to deliver positive quality results that will continue to produce:

- Increased Star Ratings
- Rich supplemental benefit choices
- Access to broad networks of primary care physicians, specialists and hospitals
- Healthier patients at an affordable price

Our priority is to remain your trusted partner and work alongside you in ensuring our members receive the local, personal care they expect, appreciate and deserve. Together, we play a pivotal role in transforming patient care by providing affordable, patient-centered coordinated care.

Thank you for your continued loyal support. Medicare Advantage in South Florida is stable and thriving. We are confident in being on course to becoming the Medicare Advantage leader for South Florida seniors and the generations to follow.

Sincerely,

Roger Rodriguez
Chief Executive Officer